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Five-Year Workforce Division Overview

Mohave-La Paz ARIZONA@WORK | Mohave County Community Services Department

Program Years 2021–2025

Executive Summary

Over the past five years, the Mohave-La Paz ARIZONA@WORK division has modernized service delivery, strengthened employer partnerships, and expanded training and work-based learning across a local workforce area of nearly 18,000 square miles. The Adult, Dislocated Worker, and Youth programs have met all negotiated performance measures for four consecutive years, while reaching thousands of job seekers and businesses. This overview summarizes the division's results, partnerships, and innovations, and the direction for continued growth.

Cumulative Performance Dashboard

Metric	Combined Result
Individual customers served	**3,156**
Total Wage Impact	**$32,421,759**
Businesses engaged / business engagements	**8,350**
Employer events hosted	**224**

Customer and wage figures cover PY2021–PY2025. Business engagement and employer event figures cover the years for which those measures were consistently reported.

Performance and Accountability

- Adult, Dislocated Worker, and Youth programs met or exceeded all negotiated performance measures in each of the last four years.
- Program outcomes are reported regularly to the Local Workforce Development Board, supported by detailed reports and backup data.
- Local policies and procedures are coordinated with state and federal partners to align with Workforce Innovation and Opportunity Act (WIOA) requirements.

Key Accomplishments

Apprenticeship Expansion

Apprenticeship programs in the local area grew from 6 to 18, adding 12 new programs through collaboration with employers and training partners. Apprenticeships, along with work experience (WEX), on-the-job training (OJT), and internships, have become central to the local workforce strategy.

Equal opportunity employer/program. Auxiliary aids and services are available upon request to persons with disabilities.

QUEST Grant

As a partner on the QUEST grant covering Mohave and La Paz counties, the division helped train approximately 340 individuals in in-demand sectors, exceeding the original target of 210 by more than 60 percent. The work required creating policies and procedures that met the needs of both counties and both community colleges, braiding funds to extend their reach, and maintaining ongoing coordination with college partners and responsible stewardship of funds. Supported sectors included construction, manufacturing, healthcare, and social services.

Expanded Access to Remote Communities

In partnership with the Mohave County Housing Division and Economic Development Department, workforce and business services were extended to Colorado City on a regular rotating schedule, bringing support to one of the most remote parts of the county.

Innovation and Service Modernization

- **ATLAS:** The Local Workforce Development Board approved ATLAS in January 2022, with expansion later that year. The system created a paperless application and referral structure, employer portal functions, electronic OJT/WEX documentation, surveys, referrals, and kiosk-based access. Paperless processing reduced enrollment time by 25%, expanded access in rural areas, and lowered paper and supply costs.
- **Employer database:** A custom employer database supports outreach, tracking, and relationship management for more than 400 businesses, with multiple document and reporting capabilities.
- **Labor market information (LMI):** LMI databases and services were expanded to provide real-time reporting to the Board, employers, and economic development agencies across both counties.
- **Rural access:** Technology and partner-based access strategies serve a workforce area spanning nearly 18,000 square miles.
- **Specialized initiatives:** AMTC pathways, construction and building-science training, specialized fire-service training, water infrastructure workforce development, and expanded high-school work-based learning.

Employer-Centered Workforce Development

The division has moved well beyond traditional job referral. Services now include OJT, WEX, apprenticeships, internships, hiring events, customized training, employer mentoring, and sector-based workforce solutions. With 8,350 documented business engagements and 224 employer events, the division has built sustained relationships with local employers, supported by the employer database and real-time LMI reporting.

Education and Community Partnerships

The division strengthened coordination with Mohave College, Arizona Western College, adult education, K–12 districts, CTE programs, and employers. These partnerships support upskilling of the current workforce, career pathways for youth, and training aligned to employer needs. The division also works with economic development agencies, city and county officials, community organizations, and state and federal partners to address workforce gaps and support regional growth.

Sector Strategy

Current sector priorities are:

- Healthcare and Social Assistance
- Transportation and Logistics
- Manufacturing
- Construction
- Natural Resources and Mining

Digital and AI skills are being integrated across occupations to keep the local workforce competitive.

Youth Development

Youth programming increasingly emphasizes career exposure, work-based learning, employer engagement, measurable skill development, and pathways to postsecondary education and employment.

Statewide and National Recognition

The division's best practices have been presented at the national level on three occasions and at the Arizona Office of Economic Opportunity (OEO) Summit.

Five-Year Summary

The five-year record demonstrates sustained, measurable impact. The division served 3,156 customers and generated $32,421,759 in Total Wage Impact across PY2021–PY2024, documented 8,350 business engagements and 169 employer events, and met all negotiated performance measures for four consecutive years. These results were supported by modernized service delivery, growing employer partnerships, expanded apprenticeships and work-based learning, education coordination, sector-based training, and strategies that reach even the most remote communities. Together they provide a strong foundation for continued growth in the years ahead.