EMERGENCY SUPPORT FUNCTION # 14 Cross Sector Business and Infrastructure Annex

PRIMARY AGENCIES

Mohave County Public Works

Mohave County Emergency Management

City Emergency Managers

SUPPORT AGENCIES

Mohave County Finance Department

Mohave County Manager

Mohave County Board of Supervisors

Mohave County Development Services Department

Mohave County Community Services

Mohave County Economic Development

Community Organizations Active in Disasters

American Red Cross

The Salvation Army

Available through the Department of Emergency and Military Affairs

Arizona Department of Administration

Arizona Attorney General

Arizona Department of Commerce

Arizona Department of Building and Fire Safety

Arizona Department of Environmental Quality

Arizona State Land Department

Arizona Department of Public Safety

Arizona Department of Revenue

Arizona Department of Water Resources

Arizona Voluntary Organizations Active in Disasters (AzVOAD)

Arizona Department of Agriculture

Arizona Economic Security

Arizona Registrar of Contractors

Arizona Department of Education

Arizona Department of Health Services

Arizona Department of Insurance

Arizona Department of Transportation

I. Purpose, Scope, Situation, and Assumptions

Purpose

- Establish the organization and assign the responsibilities required for the county to recover from an emergency/disaster. This function also covers state and federal disaster assistance programs that may be available during a Presidential Declaration of Emergency or Major Disaster or a State Declaration of Emergency.
- Describe the direction and purpose of county mitigation activities in the immediate aftermath of a disaster.

Scope

- Recovery from an emergency/disaster may involve actions and resources from local jurisdictions, voluntary agencies, the private sector, and the state and/or federal government to return impacted communities to pre-disaster condition.
- Recovery assistance and support will vary depending on an assessment of incident impacts, the magnitude and type of event, and the stage of recovery efforts. The county may declare an emergency and request assistance from the state.
- If the state determines that the damage and impact are beyond the county and state's capabilities, Department of Emergency and Military Affairs will request FEMA Region IX to conduct a Joint Preliminary Damage Assessment (PDA) with state/local officials. Data compiled by the county will determine local problems/needs. The information obtained by the PDA teams will be used to document that the emergency/disaster is beyond state/local capabilities, and to support the Governor's request for federal assistance.
- Recovery assistance and support in the event of a State Declaration of Emergency may include Public Assistance (PA) support to political subdivisions and state agencies.
- Recovery assistance and support in the event of a Federal Declaration can include Public Assistance (PA) support to political subdivisions, state agencies, certain private non-profit agencies, and tribal nations as well as Individual Assistance (IA) support to individuals, households and families.
- Recovery activities refer to actions by those impacted by a disaster event that enable them to begin the process of rebuilding their homes; replacing property; resuming employment; restoring their businesses; permanently repairing, rebuilding, or relocating public infrastructure; and mitigating future disaster losses.

- Recovery activities also refer to state and federal programs of assistance, support, and technical services that facilitate recovery actions for those impacted such as federal grants and low-interest loans for lodging, rent, repair, rebuild or replacement of homes, businesses, property and infrastructure; for technical assistance, education and public information.
- Mitigation projects are expected to be identified prior to an emergency or disaster in a FEMA-approved state, tribal, or local multi-hazard mitigation plan to implement immediate and long-term mitigation measures. The updated Mohave County Multi-Jurisdictional Hazard Mitigation was approved by FEMA in May 2022.
- Mitigation after an emergency or disaster incident will assist the state, tribal and local jurisdictions in reducing the future impact of hazards, although the goal is to mitigate prior to a disaster occurring.
- Mitigation program information will be disseminated in the declared counties and Hazard Mitigation Grant Program Applicant Briefings will be conducted which will also include information on other mitigation programs if funding is available.

Situation and Assumptions

- Recovery activities should start concurrently with event response activities.
- Individual Assistance provided to individuals, households, and families under this ESF will build upon, but not duplicate, assistance provided through ESF #6.
- Individuals and families may be left homeless and have temporary and permanent housing as an unmet need requiring consideration in long-term recovery. They may have no insurance or insufficient coverage to properly address damages to or loss of personal property.

II. Concept of Operations

Mission

• Provide coordination and guidance for recovery operations to include repair, restoration, and replacement of damaged facilities, as well as services and assistance to private citizens.

- Coordinate damage assessment activities, public infrastructure and private property financial impact estimates, the local Declaration of Emergency process, and application/requests for State and/or Presidential Declarations and assistance.
- Assess unmet community needs and long-term impacts and identify and coordinate government and non-governmental resources to fill needs.
- Establish a Long-Term Recovery Group to oversee community recovery when individual and community needs cannot be met through federal, state, or Arizona VOAD resources.

Operations

- Recovery operations will be conducted in conformance with state/federal regulations governing disaster assistance programs. Participating county agencies, cities, and other applicants for assistance must maintain proper documentation/records throughout the recovery operations (see Department of Emergency and Military Affairs Disaster Assistance Guide).
- Recovery Operations will commence as soon as possible following the onset of a disaster and will proceed concurrently with response operations. Recovery operations will be directed through the county's EOC with subsidiary functions (such as Donations Management and Volunteer Management) conducted at designated staging or reception sites with direct phone and internet links to the EOC.
- City Recovery Operations may be directed from city EOC's or from the county EOC with joint staffing from city and county personnel, if desired by city government, and especially in the case of a disaster affecting both city and county.

Local Emergency Declaration

- Whenever the mayor of an incorporated city or town or the chairperson of the board of supervisors for unincorporated portion of the county, shall deem that an emergency exists which endangers life or property with the city, or the unincorporated areas of the county, portion thereof, the mayor or chairman of the board of supervisors, if authorized by ordinance or resolution, may by proclamation declare and emergency or local emergency to exist. (Reference A.R.S. § 26-311.A)
- A political subdivision, other than a county, shall submit an emergency resolution to the county and request that, if necessary, the county issue an emergency resolution and make application to the Director of Department of

Emergency and Military Affairs (DEMA). If the county fails to issue an emergency resolution expeditiously, a political subdivision may apply directly to the Director for assistance. (A.A.C. §R8-2-304.B)

- Political subdivisions will provide rapid public infrastructure and private property damage assessment information, as detailed under agency responsibilities below, as soon as possible after the start of the event to Mohave County Emergency Management for transmission to DEMA.
- Direct assistance to individuals, families, and businesses from the Governor's Emergency Fund is prohibited by state statute, but other assistance and services may be offered by government and non-government agencies.
- Damage received by the public sector (local government agencies, special districts, utility cooperatives, etc.) must exceed the current per capita dollar amount designated by FEMA for the county to qualify for FEMA Public Assistance, and in addition the state must exceed the FEMA designated per capita amount for the state to qualify for FEMA assistance. Both requirements must be met for the county and a Presidential Declaration issued for the county to receive federal assistance funding.
- The county may become eligible to receive FEMA Individual Assistance through the Small Business Administration (SBA) if a sufficient number of homes or businesses are destroyed or receive damage reaching 40% of the individual property and contents uninsured value, and either a Presidential Declaration has been made or the Governor makes a direct request to the SBA for such assistance to a county.

State Emergency Declaration

- The State Emergency Operations Center (SEOC) will coordinate all requests for state support and/or assistance. The DEMA Director will receive and evaluate requests for state assistance and make appropriate recommendations to the Governor and/or other state agencies. The Governor has the authority to declare a State of Emergency per state statute.
- State agencies in coordination with DEMA and MCEM may make direct assistance available including personnel/equipment for repair or restoration of public facilities, based on a recommendation to the Governor from DEMA on the financial impact to the affected county.

- DEMA will compile PDA information from all counties to determine if individual counties and the state as a whole will meet the minimum FEMA per capita damage amounts to justify an application to FEMA for a presidential declaration and recommend that the Governor apply for such a declaration.
- Guidelines for allocation of state funds for any single contingency or emergency/disaster may include:
 - While awaiting a "State of Emergency" proclamation by the Governor, the Adjutant General (TAG) may incur obligations of \$20,000 or less for response and recovery activities. (A.R.S. §26-303. H.2)
 - o The Governor, through the declaration process, allocate up to \$200,000 toward state response and/r recovery activities associated with any single emergency or disaster (A.R.S. §35-192. F.2)
 - The State may establish specific criteria for minimum county emergency expenditure amounts for state reimbursement eligibility.

Presidential Declaration of a Major Disaster or Emergency

- Upon completion of the Joint FEMA/State/Local Preliminary Damage Assessment, if the Governor believes that federal assistance is awarded, the Governor will send a request that the President declare an "emergency" or "major disaster" as defined in Title 44 Code of Federal Regulations.
- Upon Federal Declaration of a Major Disaster, the disaster recovery program is coordinated by the Federal Coordinating Officer (FCO), who may establish a Joint Field Office (JFO) to serve as an operating base for the FCO and other federal and state staff. The Governor's Authorized Representative (GAR), DEMA Director, and/or State Coordinating Officer (SCO) will represent the state. The FCO may also establish and maintain Disaster Recovery Centers (DRCs) where disaster relief agency representatives will be located.
- Following a Federal Major Disaster Declaration (or in some cases a State Declaration in support of the county):
 - o Federal/state representatives will conduct applicant briefings for potential public assistance applicants.

- The Governor's Authorized Representative (GAR) or DEMA will notify each applicant of the data, time, and location of the applicants briefing.
- Applicants attending the briefing are requested to submit a Notice of Interest (NOI) and return it to the GAR no later than 30 days after the disaster has been declared.
- o A survey of damaged sites will be prepared by a federal/state inspection team escorted by the local representative/agent.
 - The Disaster Survey Team (DST) will inspect every damaged facility and review applicable records to determine the extent of the disaster damage, the scope of eligible work, and the estimate of cost of that work. All pertinent information is recorded on a Damage Survey Report (DSR).
- o The applicant will be reimbursed:
 - When the eligible work has been completed providing cost records are compiled for each project.
 - A final inspection of eligible work and an audit have occurred.
- o The type of work eligible may include:
 - Debris/snow removal.
 - Emergency protective measures; and
 - Permanent restoration.
- o Detailed information is provided in DEMA's Disaster Recovery Guidebook, FEMA's Public Assistance Guide, and 44 CFR parts 14 and 206. DEMA will assist applicants in completing and expediting required applications and documentation.

Community Needs Assessment

• Rapid Damage Assessments for public infrastructure and private property will be conducted by city and county emergency management immediately after event impact and will be followed by a more detailed and specific Preliminary

Damage Assessment conducted by joint city/county/DEMA teams. These assessments will form the basis for jurisdiction disaster declarations, requests for federal and state assistance, and coordination of support from Mohave County Community Organizations Active in Disasters (MCCOAD) member agencies and other relief organizations.

- Department of Emergency and Military Affairs' Individual Assistance Branch will assist the county in evaluating needs for individuals, families, and businesses impacted by the disaster and may establish Individual Assistance Service Centers or conduct disaster case management to document disaster survivors' needs.
- Mohave County Emergency Management will coordinate with city emergency managers, DEMA's Individual Assistance Branch, MCCOAD (including the Red Cross, and the Salvation Army), and other relief organizations to identify residents with unmet needs such as housing, clothing, food, or medical assistance that cannot be promptly met with identified and available federal, state, and non-governmental resources.

Building Inspection, Re-Entry & Access, Contractor Licensing

- County and city building inspectors will:
 - o Participate with Emergency Management in Rapid Damage Assessments immediately following the onset of an event to:
- Define the areas of damage.
 - Estimate extent (dollar amount) of area damage in rough terms.
 - Determine unsafe properties and designate them for "No Entry".
 - Utilize a standard damage assessment methodology, preferably using DEMA's damage assessment guidelines, and a uniform marking code for the inspected structures.
 - Undertake detailed Damage Assessments of individual structure sites to determine more specific estimates of actual losses, using staff experience or contractor estimates.

- Provide homeowners and contractors information of required permits for temporary and permanent repairs and any allowable code or permit cost exemptions.
- City and county jurisdictions will immediately establish a Re-entry and Access Policy, utilizing input from public works, building inspectors, fire and police agencies, public health, and emergency management, that will:
 - o Define what individuals (residents, contractors), if any, are allowed into damaged areas.
 - o Designate curfews or prohibited areas, if needed.
 - Require clearances, passes, or escorts for those allowed into the area.
 - Establish traffic control points and clearly marked access routes.
 - Establish processing points for contractors and guidelines for determining contractor/worker qualifications and means of identifying them as such.
 - Determine need for providing mass transit (buses) for collecting displaced residents for limited time visits to their homes.
 - o Establish a public information outreach procedure to provide current information on temporary access and final re-entry clearance.

Long Term Recovery Management

- Public Infrastructure recovery will be managed by the responsible political subdivision, with individual project completion and cost documentation the responsibility of the appropriate department (Public Works, Parks, Water District, etc.) of the subdivision.
- For county government departments, Mohave County Emergency Management will provide coordination to other departments for their initial contact, damage assessment activities, and project applicant briefings with DEMA and/or FEMA. The Mohave County Finance Department will coordinate the collection and submittal of disaster assistance reimbursement requests from individual departments.

- If individual, business, and overall community needs cannot be met by available federal, state, and volunteer organization funding, county and/or city emergency managers will recommend establishment of a county and/or city Long Term Recovery Group.
- Long Term Recovery Groups typically can be structured in one of two ways, as a Long-Term Recovery Organization (LTRO) or a Long-Term Recovery Committee (LTRC). The LTRO has a more formal structure and often operates as a non-profit organization, either by having its own 501(c)(3) status or using a partner organization as a fiduciary agent; it operates entirely through one common funding pool to support its goals and objectives. The LTRC is made up of community members supported by representatives from state, county, and non-government disaster recovery organizations and uses the non-profit status of partner agencies to seek to meet needs that cannot be addressed by solely by partner agencies.

Determination of the type of LTRG for a county disaster will be dependent on the scope and magnitude of the disaster; however, it is likely in the initial stages of disaster recovery that an LTRC will allow for quicker activation and more flexible communication among members and partners.

- Long Term Recovery Group (LTRG) membership should be open to all community members and could include, but not be limited to, representatives from the following organizations, if their political jurisdiction has been impacted by the disaster:
 - Elected Officials.
 - County/City Managers.
 - o City/County PIO's.
 - Mohave County Community Development.
 - Mohave County Development Services.
 - o Mohave County Emergency Management.
 - Mohave County Finance Department or OMB.

- City Planning and Zoning.
- o City Economic Development.
- o City Finance Department.
- City Emergency Management.
- o City and County Public Works.
- o City and County Public Safety Agencies.
- o Health Care (County Public Health and Local Hospitals).
- School Districts.
- o Community Chambers of Commerce.
- o Business Associations.
- Voluntary Agencies.
- o Access and Functional Needs Community Groups.
- Neighborhood/Citizens Groups
- Long Term Recovery Group Responsibilities will include:
 - Establishing Goals by:
 - Evaluating and identifying unmet needs.
 - Identifying and analyzing funding resources initially available to meet those needs.
 - Determining the most important recovery aspects and establishing criteria for evaluating individual cases of unmet needs.
 - Prioritizing (triaging) individual cases to address the most urgent needs first.

- Establishing the long-term overall community needs and a vision of what the "new normal" is for the community.
- Establishing Working Committees, if needed, for:
 - Temporary and long-term housing assistance.
 - Business Recovery.
 - Other functions as needed.
- o Fundraising and Resource Development through:
 - Rapidly initiating a fundraising program while the disaster is fresh in everyone's mind, utilizing organizations with fund raising experience such as Faith-based Organizations, schools, social and service clubs.
 - Emphasizing through public outreach the importance of cash donations and establishing a procedure for ensuring the cash donations are applied to the most urgent needs, preferably through partner agencies.
 - Establish and publicize a list of specific needed in-kind donations and discourage the donation of items not included on that list.
 - Utilize volunteers effectively in coordination with MCCOAD and the County Volunteer Coordinator.
 - Establish and implement a procedure for documenting all cash and non-cash donations, including recording of donors (with their permission) for future thanks.
- Monitoring Progress by:
 - Providing case management, preferably though partner agencies, for individuals and businesses with unmet needs.
 - Preparing periodic reports of overall recovery progress and LTRG accomplishments.

- o Closing the Recovery Process and planning for future events by:
 - Determining that all needs have either been met or all possibilities of meeting remaining needs have been exhausted.
 - Preparing an After-Action Report comparing goals and accomplishments, as well as identifying strengths and areas needing improvement in the recovery process.
 - Providing suggestions for mitigating future disasters to county/city emergency managers or a City/County Mitigation Team, if established.
 - Establishing a plan for keeping the LTRG active through periodic meetings, planning sessions with emergency management, public outreach on disaster preparedness, and/or fundraising efforts for preparedness projects.

Housing

o **Temporary housing needs**, in the event of a federal declaration for Individual Assistance, may be met by FEMA rental assistance, trailers or tents, in addition to shelters operated by the American Red Cross. FEMA may also assist in providing mobile homes and developing mobile home parks. Small Business Administration loans for home and business repairs may be available with a federal Individual Assistance declaration or an SBA declaration for the affected area.

If FEMA or SBA assistance is not available, LTRG's, emergency managers, or city/county community development departments should seek to identify local vacant rental units available for displaced individuals/families and work with NGO's that may aid with short term housing.

 Long term housing needs, where homeowner insurance is insufficient for rebuilding or replacing homes, may potentially be met through:

Congressional funding to HUD for CDBG or HOME disaster recovery grants.

USDA Rural Development housing programs.

- SBA rebuilding and personal property replacement loans for qualified applicants.
- Non-profit housing providers to assist with housing counseling, volunteer coordination, job site supervision, new home or home rehabilitation construction management, and financial aid.

Mitigation

- Current policy implementing the Federal Disaster Relief Act of 1974 PL 93-288, as amended, requires hazard mitigation efforts to be undertaken as a condition of emergency/disaster aid. Section 409 requires that during a Presidential Declared Disaster, state/local government evaluate the hazards affecting their area, develop a plan, and act to mitigate such hazards.
- The Hazard Mitigation Grant Program (HMGP) provides grants to state and local government, private nonprofit, and Indian nations to implement hazard mitigation measures. Hazard mitigation means an action taken to reduce repetitive losses from emergency/disaster.
- Mitigation planning and actions should be accomplished before an emergency/disaster. After an emergency/disaster, mitigation opportunities exist only for the next emergency/disaster.
- The Mohave County Multi-Jurisdictional Hazard Mitigation Plan was developed by Mohave County and the incorporated cities and approved by FEMA in July 2005. It was revised by the county and cities and the new revision approved by FEMA in May 2022.
- Following a major emergency/disaster causing extensive public or private damage, whether or not a county declaration has occurred, Mohave County Emergency Management (MCEM) may organize and lead a County Hazard Mitigation Team, which could include city and/or county emergency managers, floodplain supervisors, public works directors, and planning and zoning personnel.
- The County Hazard Mitigation Team will visit emergency/disaster areas and, in coordination with local jurisdictions, begin documenting amounts, causes and types of damages, and develop ways to mitigate against future damages. Should the emergency/disaster become presidentially declared, the County Hazard Mitigation Team will coordinate with the State Hazard Mitigation Team in applying for HMGP funding.

• MCEM will coordinate all activities required to revise/update the Mohave County Multi-Jurisdictional Hazards Mitigation Plan.

III. Organization and Assignment of Responsibilities

• Local Governments (Cities, Tribes, and Special Districts) will:

- o Conduct an immediate rapid damage assessment of local government facilities and infrastructure when a disaster occurs.
- Compile damage assessment information and complete an DEMA Incident Information Questionnaire form and DEMA Preliminary Damage Assessment (PDA) Site Estimate and Site Summary Forms.
- Determine as soon as possible if local resources are or are anticipated to be exhausted and declare a local disaster through action by city/tribal council or governing body.
- o Forward Incident Information Questionnaire and PDA forms to Mohave County Division of Emergency Management within 24 hours of a disaster occurrence accompanied, or followed as soon as possible, by a copy of the local Disaster Declaration and a request for county assistance.

• County Government

o Mohave County Emergency Management (MCEM) will:

- Conduct rapid damage assessments in the unincorporated county and prepare the DEMA Incident Information Questionnaire form and DEMA Preliminary Damage Assessment (PDA) Site Estimate and Site Summary Forms for that area.
- Receive requests for assistance, PDA forms, and Incident Information Questionnaires from county and local agencies.
- Evaluate the capability of the county to aid.
- Advise the County Manager on disaster assistance and, through that office, recommend a disaster declaration to the Board of Supervisors when

county resources are exceeded or anticipated to be. Prepare the declaration for the County Manager's signature and submission to DEMA.

- Coordinate county and state response and recovery assistance.
- Help Public Works, Development Services and other county departments organize and deploy Damage Assessment teams in unincorporated areas to complete initial assessment within 24 hours of disaster occurrence.
- Complete DEMA Incident Information Questionnaire and PDA Site Estimate and Site Summary Forms for unincorporated areas of county.
- If state assistance is needed, prepare an DEMA Application for State Assistance Form.
- Compile completed DEMA forms from all jurisdictions and within 24 hours of disaster occurrence forward to DEMA copies of Incident Information Questionnaires and PDA's accompanied, or followed as soon as possible, by copies of Local and County Disaster Declarations and an Application for State Assistance.
- Organize, when applicable, joint meetings with federal, state, and county agencies with roles, responsibilities, or potential aid for impacted areas or infrastructure to assign tasks and coordinate integrated actions.
- Coordinate a Community Needs Assessment with DEMA, MCCOAD, and city emergency managers to determine unmet needs and the advisability of establishing a Long-Term Recovery Group, then facilitate the establishment of such a Group.
- Assist DEMA Damage Assessment teams and help coordinate Applicants Briefings.
- Assist Mohave County Finance/OMB in evaluating reimbursement claims from county agencies.
- Provide training / technical assistance for local / county / state / volunteer organizations tasked in the support of DSTs.

- Advise applicants on funding availability and criteria.
- Coordinate identification and prioritization of mitigation projects.
- Coordinate interim/final inspections with federal / state inspectors.
- Coordinate the activities of state/federal/local agencies in the implementation of county mitigation programs.
- Direct and Coordinate the County Hazard Mitigation Team. Other county agencies, as recommended by MCEM and approved by the County Manager or designee, will assign a representative to serve as a team member on the County Hazard Mitigation Team. Local officials, volunteer agencies, and private companies will be named to the team as needed.

Mohave County Finance Department will:

- Assist MCEM and other affected county departments in processing / auditing emergency funds.
- Evaluate, maintain copies of, and submit to DEMA/FEMA reimbursement claims from county agencies.

Mohave County Public Works will:

- Provide technical and engineering assistance for Damage Assessment and Survey Teams evaluating county owned infrastructure and facilities.
- Allow access to its public safety radio systems for emergency communications.
- Conduct a rapid damage assessment of county facilities and infrastructure utilizing FEMA/DEMA or county assessment forms within 24 hours of a disaster occurrence and provide to MCEM.
- Maintain records of protective measure expenditures to submit to Mohave County Finance for potential Public Assistance (PA) reimbursement.

- Maintain records of temporary repair expenditures, including overtime labor, material, and equipment costs, and start and finish dates of repairs, to supply to Mohave County Finance for potential PA reimbursement.
- Provide estimates of costs for permanent repairs,
- Maintain records of all labor (OT and regular), material, and equipment expenditures on permanent repairs to submit to Mohave County Finance Department for potential PA reimbursement.
- Assist MCEM in organizing joint meetings with federal, state, and county agencies with roles, responsibilities, or potential aid for damaged areas or infrastructure to assign tasks and coordinate integrated actions.

o Mohave County Development Services will:

- Provide Building Inspectors to assist infrastructure damage assessment teams and evaluate structures for potentially hazardous conditions (see Inspector duties under Concept of Operations section above).
- Provide Flood Control Division personnel to evaluate flood control structures for damage and impacts to public and private properties resulting from flows in county floodways and develop mitigation recommendations.

o Mohave County Community Services will:

- Aid in identifying Housing and Urban Development CDBG or HOME disaster recovery funding to aid rebuilding of affected areas.
- Assist in identifying vacant rental units for temporary housing of survivors.

• State Government

o **DEMA will:**

• Receive and evaluate requests for assistance from local/state agencies.

- Evaluate the capability of the state to aid.
- Coordinate state response and recovery assistance with county and federal agencies.
- Receive and evaluate reimbursement claims from local/county state agencies.
- Perform damage assessments and evaluate damage assessment information.
- Provide training/technical assistance for local/county/state/volunteer organizations tasked in the support of the recovery effort.
- Help organize state/federal recovery and mitigation resources.
- Request direct federal assistance if necessary.
- Coordinate and prioritize mitigation projects.
- Administer state and federal Public Assistance (PA) programs.
- Administer federal mitigation assistance programs.
- Co-administer FEMA's Individual and Household Program (IHP).
- Coordinate the transition of mass care operations to recovery activities.
- Coordinate the transition of housing and human services operations to long-term recovery and unmet needs support.

Other State Agencies:

• Roles of other state agencies are detailed in the Recovery Function section of the State of Arizona Emergency Response and Recovery Plan.

• Federal Government

- o Certain federal agencies have the statutory responsibility to provide disaster recovery assistance to state/local governments and individuals before or without an Emergency or Major Disaster declaration by the President, including:
 - Federal Highways Administration (FHWA), for financial recovery assistance for roads of a certain FHWA classification.
 - **Army Corps of Engineers**, for regulatory authorization for certain flood control measures.
 - **Natural Resource Conservation Service**, for flood control project funding.
 - **Small Business Administration**, for business and home funding assistance upon receipt and approval of a direct request from the Governor.

• Voluntary Organizations

o Numerous volunteer organizations (i.e., American Red Cross, The Salvation Army, and Mohave County Community Organizations Active in Disaster) are available to help in recovery situations. They have the facilities; training and volunteer personnel to help with feeding, housing, clothing, and numerous other tasks (see the Donations Management Support Appendix and ESF # 6 – Mass Care).

IV.Direction, Control, and Coordination

- City and County disaster policy direction and funding authorizations are the responsibility of each political subdivision's elected officials. Recommendations will be provided to County Supervisors by the County Manager after input from Emergency Management and County Department Directors.
- Mohave County Emergency Management (MCEM) coordinates support/assistance for recovery operations within the county and with DEMA. The Governor's Authorized Representative (GAR), DEMA's Director, and/or the State Coordination Officer (SCO) will represent the state in coordination with the Federal Coordinating Officer (FCO) if a presidential disaster declaration has been made. Direction will be provided by DEMA staff personnel and through written directives.

- The County Volunteer/Donations Management Coordinator will work with the MCCOAD Chair to coordinate assistance from MCCOAD member agencies. Non-MCCOAD members will be encouraged to coordinate with the MCCOAD Chair. For city disasters, city emergency managers may designate a coordinator to work directly with the MCCOAD city branch coordinator. Non-government organizations such as American Red Cross and The Salvation Army will manage their response functions in accordance with their internal policies.
- If a Long-Term Recovery Group is established, assistance for individuals, families, businesses, and the community as a whole may be coordinated through the LTRG, with emergency management, DEMA, MCCOAD, and government and non-government agency representatives participating in the LTRG.

V. Administration, Finance, and Logistics

• MCEM will:

- o Coordinate activities of county/state/federal agencies in the implementation and completion of disaster recovery programs.
- Receive/evaluate requests for federal equipment and supplies, including donated or surplus property from local/state agencies for use in a Presidential Declared Major Disaster.
- Coordinate Interim and Final Inspections with state/federal inspectors and applicant agencies or county departments.

• Other County Departments will:

 Maintain records of all disaster related expenditures to forward to County Finance for reimbursement request submittals.

• County Finance Department will:

 Coordinate with county departments to receive disaster related expenditure documentation required as backup for reimbursement requests and forward the requests and documentations to DEMA.

• Long Term Recovery Group, if established, will:

o Receive cash and non-cash donations for application to the most urgent unmet needs, either by funneling donations through non-profit partner agencies or by direct funding under established LTRG assistance procedures. (See also Donations Appendix).